

September 26, 2005

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SEP 2 8 2005

Marlene H. Dortch Office of the Secretary Federal Communications Commission 445 12th Ave. SW Washington, D.C. 20554

FCC - MAILROOM

Re:

Alltel Communications, Inc., CC Docket No. 96-45, High-Cost Support

Annual Certification Pursuant to Section 254(e)

Dear Ms. Dortch:

Alltel Communications, Inc. hereby files its Annual Certifications pursuant to Section 254(e) of the Communications Act of 1934, as amended. Attached is one original copy, which is also being filed with the Universal Service Administrative Company.

Please date stamp the extra copy and return in the enclosed envelope. Should you have any questions, please contact the undersigned.

Respectfully submitted,

Gene DeJordy

Vice President of Wireless Regulatory

Alltel Communications, Inc.

3650 131st Ave, SE

Bellevue, Washington 98006

425-586-8055 (tel)

425-586-8118 (fax)

Enclosures

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SEP 2 8 2005

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High Cost Support - 2006

Date:

September 15, 2005

To:

Marlene H. Dortch

Office of the Secretary

Federal Communications Commission

445 – 12th Street, SW Washington, DC 20554

Irene M. Flannery

Vice President - High Cost & Low Income Division

Universal Service Administrative Company

2120 L Street, NW, Suite 600 Washington, DC 20037

Re:

CC Docket No. 96-45

High Cost SupportAnnual Certification Filing

This is to certify under penalty of perjury that all **High Cost Support** provided to ALLTEL Communications, Inc. will be used only for the provision, maintenance, and upgrading of facilities and services for which the support is intended, pursuant to Ssection 254(e) of the Telecommunications Act of 1996.

I am authorized to make this certification on behalf of the company named above. This certification is for the study area(s) listed below.

Company Name	State	Study Area Code
ALLTEL Communications, Inc.	AL	259792
ALLTEL Communications, Inc.	FL	219903
ALLTEL Communications, Inc.	GA	229004
ALLTEL Communications, Inc.	NC	239003
ALLTEL Communications, Inc.	VA	199006

Signed,

[Signature of Authorized Representative]

Date: Sept. 20, 2005

Gene Dejordy.

[Printed Name of Authorized Representative]

Vice President of Wireless Regulatory
[Title of Authorized Representative]

Carrier's Name:

ALLTEL Communications, Inc. One Allied Drive - 1269-B5F04-E

Carrier's Address:

ATTN: Rohan M. Ranaraja

Little Rock, AR 72202

Carrier's Telephone Number:

501-905-6037



Carrier's Name: Carrier's Address: ALLTEL Communications, Inc. One Allied Drive - 1269-B4F04-ND

ATTN: Steve Mowery Little Rock, AR 72202

Carrier's Telephone Number: 501-905-8334



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In the Matter of

Federal State Joint Board on
Universal Service

Alltel Communications, Inc.

Petition for Designation as an Eligible
Telecommunications Carrier in the
State of Alabama et al

SEP 2 8 2005

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CC Docket No. 96-45

Compliance filing of Alltel Communications, Inc.

Alltel Communications, Inc. ("Alltel"), an eligible telecommunications carrier ("ETC") in the state of Alabama, hereby submits the following information in compliance with the requirements set forth in the Commission's Order designating Alltel as an ETC in the above captioned proceeding¹.

1. Progress Towards Meeting Build Out Plans

Alltel committed, in connection with its annual certification, to provide the Commission with information on how high-cost support funds were used.² In that submission, Alltel identified a number of new cell sites and carrier additions that would be directly funded with high cost support. Alltel is pleased to report its progress towards meeting those build-out plans. The status provided below is as of September 1, 2005.

By Order released September 24, 2004 in Docket 96-45 the Commission designated Alltel as an Eligible Telecommunications Carrier in the non-rural areas of Alabama, Florida, Georgia, North Carolina and Virginia (DA 04-3046).

Alltel Supplemental filing dated March 1, 2004, CC Docket No. 96-45, Page 5.



Between September 1, 2004 and August 31, 2005 Alltel received \$4,893,353 in total universal service support in the state of Alabama.

In its March 1, 2004 filing Alltel identified 12 new cell sites and 2 carrier additions that would be funded with high cost funds. As of September 1, 2005, Alltel has completed all but two of the projects identified in its filing. Alltel has commenced work on the new cell site on Hwy 6, which it expects to be completed by during 4th Quarter of 2005. The construction of the new cell site on Canal Street has been delayed due to issues relating to site acquisitions and is now expected to be completed in the 1st Quarter of 2006.

2. <u>Customer Complaints per 1,000 Handsets</u>

In the March 1, 2004 supplemental filing Alltel also committed to "provide the Commission an annual report identifying the number of complaints per 1,000 hand sets received by Alltel with respect to the ETC service areas. In its Order designating Alltel as an ETC in Alabama, the Commission required Alltel "to report the number of complaints per 1,000 handsets by October 1 of each year".

Alltel received and responded to a total of one hundred and eight (108) written complaints from Alabama customers during the period between September 1, 2004 and August 31, 2005. The above total includes all written complaints filed with the FCC, the Alabama Public Service Commission and Alltel's Customer Service Department. According the company's internal records, Alltel was providing service to 198,609 customers in the State of Alabama on August 31, 2005. These numbers represent 0.54 complaints per 1,000 handsets for the above referenced period.



3. <u>Unfulfilled Service Requests</u>

In its March 1, 2004 supplemental filing, Alltel further committed to the service provisioning commitments, with respect to requests for service from potential customers, identified in the Virginia Cellular Order and annually report the number of requests that were refused. In its Order designating Alltel as an ETC in Alabama, the Commission required Alltel "to provide information detailing how many requests for service from potential customers were unfulfilled for the previous year".

In accordance with the above requirement, Alltel hereby informs the Commission that there were no unfulfilled requests for service from potential customers within the ETC designated area between October 1, 2004 and September 1, 2005.

Alltel trusts that you will find the report to be responsive to the information requested in the Commission's September 24, 2004 Order designating Alltel as an ETC in the non-rural areas of the State of Alabama.

Respectfully Submitted,

Alltel Communications, Inc.

By:

Gene Dejordy

Vice President of Wireless Regulatory

3650 131st Ave. S.E. Suite 600

Bellevue, WA 98006



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In the Matter of			SEP 2 8 2005
Federal State Joint Board on Universal Service)		FCC - MAILROOM
Alltel Communications, Inc.)) C(C Docket No. 96-45	5
Petition for Designation as an Eligible Felecommunications Carrier in the State of Alabama et al)		

Compliance filing of Alltel Communications, Inc.

Alltel Communications, Inc. ("Alltel"), an eligible telecommunications carrier ("ETC") in the state of Florida, hereby submits the following information in compliance with the requirements set forth in the Commission's Order designating Alltel as an ETC in the above captioned proceeding¹.

1. Progress Towards Meeting Build Out Plans

Alltel committed, in connection with its annual certification, to provide the Commission with information on how high-cost support funds were used.² In that submission, Alltel identified a number of new cell sites that would be directly funded with high cost support. Alltel is pleased to report its progress towards meeting those build-out plans. The status provided below is as of September 1, 2005.

By Order released September 24, 2004 in Docket 96-45 the Commission designated Alltel as an Eligible Telecommunications Carrier in the non-rural areas of Alabama, Florida, Georgia, North Carolina and Virginia (DA 04-3046).

Alltel Supplemental filing dated March 1, 2004, CC Docket No. 96-45, Page 5.



Between September 1, 2004 and August 31, 2005 Alltel received \$5,326,090 in total universal service support in the state of Florida.

2. In its March 1, 2004 filing Alltel identified 7 new cell sites that would be funded with high cost funds. As of September 1, 2005, Alltel has completed the construction of all the new cell sites identified in its filing. Customer Complaints per 1,000 Handsets
In the March 1, 2004 supplemental filing Alltel also committed to "provide the Commission an annual report identifying the number of complaints per 1,000 hand sets received by Alltel with respect to the ETC service areas. In its Order designating Alltel as an ETC in Florida, the Commission required Alltel "to report the number of complaints per 1,000 handsets by October 1 of each year".

Alltel received and responded to a total of five hundred and forty five (545) written complaints from Florida customers during the period between September 1, 2004 and August 31, 2005. The above total includes all written complaints filed with the FCC, the Florida Public Service Commission and Alltel's Customer Service Department. According the company's internal records, Alltel was providing service to 919,557 customers in the State of Florida on August 31, 2005. These numbers represent 0.59 complaints per 1,000 handsets for the above referenced period.

3. Unfulfilled Service Requests

In its March 1, 2004 supplemental filing, Alltel further committed to the service provisioning commitments, with respect to requests for service from potential customers, identified in the Virginia Cellular Order and annually report the number of requests that were refused. In its Order designating Alltel as an ETC in Florida, the Commission



required Alltel "to provide information detailing how many requests for service from potential customers were unfulfilled for the previous year".

In accordance with the above requirement, Alltel hereby informs the Commission that there were no unfulfilled requests for service from potential customers within the ETC designated area between October 1, 2004 and September 1, 2005.

Alltel trusts that you will find the report to be responsive to the information requested in the Commission's September 24, 2004 Order designating Alltel as an ETC in the non-rural areas of the State of Florida.

Respectfully Submitted,

Alltel Communications, Inc.

Gene Dejordy

Vice President of Wireless Regulatory

3650 131st Ave. S.E. Suite 600

Bellevue, WA 98006



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In the	Matte	er of
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Federal State Joint Board on)	
Universal Service)	
)	
Alltel Communications, Inc.)	CC Docket No. 96-45
)	
Petition for Designation as an Eligible)	
Telecommunications Carrier in the)	
State of Alabama et al)	

Compliance filing of Alltel Communications, Inc.

Alltel Communications, Inc. ("Alltel"), an eligible telecommunications carrier ("ETC") in the state of Georgia, hereby submits the following information in compliance with the requirements set forth in the Commission's Order designating Alltel as an ETC in the above captioned proceeding¹.

1. Progress Towards Meeting Build Out Plans

Alltel committed, in connection with its annual certification, to provide the Commission with information on how high-cost support funds were used.² In that submission, Alltel identified a number of new cell sites and carrier additions that would be directly funded with high cost support. Alltel is pleased to report its progress towards meeting those build-out plans. The status provided below is as of September 1, 2005.

By Order released September 24, 2004 in Docket 96-45 the Commission designated Alltel as an Eligible Telecommunications Carrier in the non-rural areas of Alabama, Florida, Georgia, North Carolina and Virginia (DA 04-3046).

Alltel Supplemental filing dated March 1, 2004, CC Docket No. 96-45, Page 5.



Between September 1, 2004 and August 31, 2005 Alltel received \$4,860,410 in total universal service support in the state of Georgia.

In its March 1, 2004 filing Alltel identified 14 new cell sites and 9 carrier additions that would be funded with high cost funds. As of September 1, 2005, Alltel has completed all but one of those projects identified in it filing. Plans to construct a new cell site at the Coleman location were discontinued due to changes in consumer demand and other market factors.

2. Customer Complaints per 1,000 Handsets

In the March 1, 2004 supplemental filing Alltel also committed to "provide the Commission an annual report identifying the number of complaints per 1,000 hand sets received by Alltel with respect to the ETC service areas. In its Order designating Alltel as an ETC in Georgia, the Commission required Alltel "to report the number of complaints per 1,000 handsets by October 1 of each year".

Alltel received and responded to a total of one hundred and forty five (145) written complaints from Georgia customers during the period between September 1, 2004 and August 31, 2005. The above total includes all written complaints filed with the FCC, the Georgia Public Service Commission and Alltel's Customer Service Department. According the company's internal records, Alltel was providing service to 391,572 customers in the State of Georgia on August 31, 2005. These numbers represent 0.37 complaints per 1,000 handsets for the above referenced period.

3. <u>Unfulfilled Service Requests</u>

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In its March 1, 2004 supplemental filing, Alltel further committed to the service provisioning commitments, with respect to requests for service from potential customers, identified in the Virginia Cellular Order and annually report the number of requests that were refused. In its Order designating Alltel as an ETC in Georgia, the Commission required Alltel "to provide information detailing how many requests for service from potential customers were unfulfilled for the previous year".

In accordance with the above requirement, Alltel hereby informs the Commission that there were no unfulfilled requests for service from potential customers within the ETC designated area between October 1, 2004 and September 1, 2005.

Alltel trusts that you will find the report to be responsive to the information requested in the Commission's September 24, 2004 Order designating Alltel as an ETC in the non-rural areas of the State of Georgia.

Respectfully Submitted,

Alltel Communications, Inc.

Gene Dejordy

Vice President of Wireless Regulatory

3650 131st Ave. S.E. Suite 600

Bellevue, WA 98006



SEP 2 8 2005

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In the Matter of		
Federal State Joint Board on Universal Service)	
Alltel Communications, Inc.)	CC Docket No. 96-45
Petition for Designation as an Eligible Telecommunications Carrier in the State of Alabama et al)))	

Compliance filing of Alltel Communications, Inc.

Alltel Communications, Inc. ("Alltel"), an eligible telecommunications carrier ("ETC") in the state of North Carolina, hereby submits the following information in compliance with the requirements set forth in the Commission's Order designating Alltel as an ETC in the above captioned proceeding¹.

1. Progress Towards Meeting Build Out Plans

Alltel committed, in connection with its annual certification, to provide the Commission with information on how high-cost support funds were used.² In that submission, Alltel identified a number of new cell sites and carrier additions that would be directly funded with high cost support. Alltel is pleased to report its progress towards meeting those build-out plans. The status provided below is as of September 1, 2005.

By Order released September 24, 2004 in Docket 96-45 the Commission designated Alltel as an Eligible Telecommunications Carrier in the non-rural areas of Alabama, Florida, Georgia, North Carolina and Virginia (DA 04-3046).

Alltel Supplemental filing dated March 1, 2004, CC Docket No. 96-45, Page 5.



Between September 1, 2004 and August 31, 2005 Alltel received \$4,228,330 in total universal service support in the state of North Carolina.

In its March 1, 2004 filing Alltel identified 21 new cell sites and 17 new carrier additions that would be funded with high cost funds. As of September 1, 2005, Alltel has completed the construction of all but eight of those projects iddentified in its filing. The construction of the Calwell Park and Middle Sound Loop cell sites and the carrier addition at Emerson have been delayed due to issues relating to site acquisitions and is now expected to be completed by the end of the 1st Quarter of 2006. Further, plans to construct the Benbow Road and Clemmonsville Road sites in Greensboro and the Delta, Freedom and Shamrock sites in Charlotte have been discontinued due to changes in consumer demand and other market factors.

2. <u>Customer Complaints per 1,000 Handsets</u>

In the March 1, 2004 supplemental filing Alltel also committed to "provide the Commission an annual report identifying the number of complaints per 1,000 hand sets received by Alltel with respect to the ETC service areas. In its Order designating Alltel as an ETC in North Carolina, the Commission required Alltel "to report the number of complaints per 1,000 handsets by October 1 of each year".

Alltel received and responded to a total of five hundred and seventeen (517) written complaints from North Carolina customers during the period between September 1, 2004 and August 31, 2005. The above total includes all written complaints filed with the FCC, the North Carolina Utilities Commission and Alltel's Customer Service Department. According the company's internal records, Alltel was providing service to 1,166,093



customers in the State of North Carolina on August 31, 2005. These numbers represent .44 complaints per 1,000 handsets for the above referenced period.

3. <u>Unfulfilled Service Requests</u>

In its March 1, 2004 supplemental filing, Alltel further committed to the service provisioning commitments, with respect to requests for service from potential customers, identified in the Virginia Cellular Order and annually report the number of requests that were refused. In its Order designating Alltel as an ETC in North Carolina, the Commission required Alltel "to provide information detailing how many requests for service from potential customers were unfulfilled for the previous year".

In accordance with the above requirement, Alltel hereby informs the Commission that there were no unfulfilled requests for service from potential customers within the ETC designated area between October 1, 2004 and September 1, 2005.

Alltel trusts that you will find the report to be responsive to the information requested in the Commission's September 24, 2004 Order designating Alltel as an ETC in the non-rural areas of the State of North Carolina.

Respectfully Submitted,

Alltel Communications, Inc.

Gene Dejordy 2

Vice President of Wireless Regulatory

3650 131st Ave. S.E. Suite 600

Bellevue, WA 98006



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In the Matter of		SEP 2 8 2005
Federal State Joint Board on)	FCC - MAILROOM
Universal Service)	
Alltel Communications, Inc.) CC Docket No	. 96-45
Petition for Designation as an Eligible)	
Telecommunications Carrier in the)	
State of Alabama et al)	

Compliance filing of Alltel Communications, Inc.

Alltel Communications, Inc. ("Alltel"), an eligible telecommunications carrier ("ETC") in the Commonwealth of Virginia, hereby submits the following information in compliance with the requirements set forth in the Commission's Order designating Alltel as an ETC in the above captioned proceeding¹.

1. Progress Towards Meeting Build Out Plans

Alltel committed, in connection with its annual certification, to provide the Commission with information on how high-cost support funds were used.² In that submission, Alltel identified a number of new cell sites that would be directly funded with high cost support. Alltel is pleased to report its progress towards meeting those build-out plans. The status provided below is as of September 1, 2005.

By Order released September 24, 2004 in Docket 96-45 the Commission designated Alltel as an Eligible Telecommunications Carrier in the non-rural areas of Virginia, Florida, Georgia, North Carolina and Virginia (DA 04-3046).

² Alltel Supplemental filing dated March 1, 2004, CC Docket No. 96-45, Page 5.



Between September 1, 2004 and August 31, 2005 Alltel received \$3,634,214 in total universal service support in the Commonwealth of Virginia.

In its March 1, 2004 filing Alltel identified 19 new cell sites that would be funded with high cost funds. As of September 1, 2005, Alltel has completed the construction of all but two of those projects. Identified in its filing. The construction of the Hanover Airpark cell site was delayed due to issues relating to site acquisitions and is now expected to be completed by the 1st Quarter of 2006. Plans to construct a new cell site in Oliville has been discontinued due to changes in consumer demand and other market factors.

2. <u>Customer Complaints per 1,000 Handsets</u>

In the March 1, 2004 supplemental filing Alltel also committed to "provide the Commission an annual report identifying the number of complaints per 1,000 hand sets received by Alltel with respect to the ETC service areas. In its Order designating Alltel as an ETC in Virginia, the Commission required Alltel "to report the number of complaints per 1,000 handsets by October 1 of each year".

Alltel received and responded to a total of two hundred and ninety six (296) written complaints from Virginia customers during the period between September 1, 2004 and August 31, 2005. The above total includes all written complaints filed with the FCC, the Virginia State Corporation Commission and Alltel's Customer Service Department. According the company's internal records, Alltel was providing service to 474,266 customers in the State of Virginia on August 31, 2005. These numbers represent 0.62 complaints per 1,000 handsets for the above referenced period.

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3. <u>Unfulfilled Service Requests</u>

In its March 1, 2004 supplemental filing, Alltel further committed to the service provisioning commitments, with respect to requests for service from potential customers, identified in the Virginia Cellular Order and annually report the number of requests that were refused. In its Order designating Alltel as an ETC in Virginia, the Commission required Alltel "to provide information detailing how many requests for service from potential customers were unfulfilled for the previous year".

In accordance with the above requirement, Alltel hereby informs the Commission that there were no unfulfilled requests for service from potential customers within the ETC designated area between October 1, 2004 and September 1, 2005.

Alltel trusts that you will find the report to be responsive to the information requested in the Commission's September 24, 2004 Order designating Alltel as an ETC in the non-rural areas of the Commonwealth of Virginia.

Respectfully Submitted,

Alltel Communications, Inc.

Gene Dejordy

Vice President of Wireless Regulatory

3650 131st Ave. S.E. Suite 600

Bellevue, WA 98006